NUVODIA

CASE STUDY

How Nuvodia Helped a Growing Law Firm Stabilize IT and Strengthen Security

Witherspoon Brajcich McPhee moved from fragmented systems to managed, secure, scalable IT support.

CLIENT: Witherspoon Brajcich McPhee, PLLC

WBM WITHERSPOON BRAJCICH MCPHEE

INDUSTRY: Legal Services

LOCATION: Spokane, WA

SERVICES: Managed IT Services, Cybersecurity Services

Executive Summary

After growing five times its normal size, Witherspoon Brajcich McPhee had outgrown its infrastructure, workstations, storage model, and outside IT support. Nuvodia implemented fully managed IT, cybersecurity layers, backup protection, cloud identity management, and SharePoint restructuring to create a more secure, organized, and scalable technology foundation for the firm.

Challenges

- Rapid growth pushed the firm beyond the capacity of its infrastructure and outside IT support.
- Disparate storage locations slowed document retrieval and made client file organization harder.
- Poor file syncing created reliability concerns across a document-heavy legal environment.
- Aging, out-of-warranty workstations undercut performance and weakened endpoint security.
- Low security standards and spoofing emails increased the firm's exposure to phishing risk.

Nuvodia's Approach

Key Actions

- Assessed the firm's infrastructure, data storage, workstations, backups, and security gaps.
- Moved the firm into fully managed services for server, network, workstation, and help desk support.
- Rebuilt and restructured SharePoint to improve file organization, access, and migration readiness.
- Implemented MFA, advanced email security, phishing campaigns, and cloud identity management.
- Deployed business continuity and Microsoft 365 backup protection across critical systems.

Solutions

- Fully managed IT created accountable support for servers, networks, workstations, and users.
- Centralized collaboration architecture improved document structure and reduced file access friction.
- Layered cybersecurity strengthened authentication, email defense, and employee awareness.
- Backup and disaster recovery safeguards protected servers and Microsoft 365 data from disruption.
- Lifecycle support improved equipment purchasing, workstation reliability, and performance planning.

Results

- **The firm gained scalable IT support aligned with its larger size and day-to-day legal operations.**
- **Document access became more organized, reducing friction around storage, retrieval, and syncing.**
- **Security posture improved through stronger login protection, email filtering, and user training.**
- **Backup coverage expanded across servers and Microsoft 365 to support business continuity.**
- **Employees gained a clearer path to help desk support, workstation support, and urgent response.**

What's Next for Your IT?

Get a complimentary technology review and see where managed IT can reduce risk and complexity.

Schedule Your Review

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1 (888) 970-5441

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